



Grand County

Job Description

Title:	Trail Ambassador	Job Code: 3025
Division:	Active Transportation and Trails	Effective Date:
Department:	Community Resources	Last Revised:

GENERAL PURPOSE

Performs a variety of tasks related to educating trail users about minimum impact practices, either individually or as part of a team.

SUPERVISION RECEIVED

Works under the immediate supervision of the Responsible Recreation Coordinator

SUPERVISION EXERCISED

None.

ESSENTIAL FUNCTIONS

Engage with trail users at trailheads and on trails during peak visitation times with the goal of promoting responsible recreation in the Moab area. Exhibit professionalism and a friendly attitude while interacting with the public.

Establish a presence at trailheads independently or as a member of a two-person or three-person team.

Perform trail "roves" independently.

Assist with data collection to inform understanding of local trail use patterns.

Assist with light trail maintenance duties, such as raking off-trail tracks or improving trail delineation.

Complete reporting accurately and thoroughly after every field shift.

MINIMUM QUALIFICATIONS

1. Education and Experience:

A. Graduation from high school or equivalent.

AND

B. Two (2) years of recreation management, customer service or related experience.

OR

C. An equivalent combination of education and experience.

2. Knowledge, Skills, and Abilities:

Grand County is currently seeking applicants for Hiking Trail Ambassador and Mountain Bike Trail Ambassador positions. These positions require similar skills sets and different sets of knowledge and responsibilities.

Hiking Trail Ambassador

Considerable knowledge of working in a Recreation Area setting, especially involving public lands and trails; considerable knowledge of the local area and recreation opportunities; basic knowledge of local ecology or willingness to learn about this topic in position training.

Skill in interpersonal communication and working with the public and maintaining a friendly and professional manner.

Ability to accurately communicate to the public regarding minimum impact practices and policies in the Moab area; accurately communicate to the public regarding the Trail Ambassador program and program partnerships; apply knowledge and skills gained in training sessions ; work well as part of a team and independently; multi-task; spend 6 – 8 hour work

shifts outdoors in a variety of weather conditions; hike short to moderate distances in a variety of weather conditions; perform light trail maintenance duties such as raking out off-trail tracks and delineating the trail using branches and rocks; communicate with co-workers and supervisor about daily work program; communicate field report clearly and accurately to supervisor both verbally and in writing.

Mountain Biking Trail Ambassador

Considerable knowledge of working in a Recreation Area setting, especially involving public lands and trails; considerable knowledge of and direct experience in local mountain biking recreation opportunities; considerable knowledge of the local area and general recreation opportunities; basic knowledge of local ecology or willingness to learn about this topic in position training.

Skill in interpersonal communication and working with the public and maintaining a friendly and professional manner.

Ability to

Ability to accurately communicate to the public regarding minimum impact practices and policies in the Moab area; accurately communicate to the public regarding the Trail Ambassador program and program partnerships; apply knowledge and skills gained in training sessions ; work well as part of a team and independently; multi-task; spend 6 – 8 hour work shifts outdoors in a variety of weather conditions; hike or mountain bike short to moderate distances in a variety of weather conditions; perform light trail maintenance duties such as raking out off-trail tracks and delineating the trail using branches and rocks; communicate with co-workers and supervisor about daily work program; communicate field report clearly and accurately to supervisor both verbally and in writing.

3. Special Qualifications:

Must be at least 21 years of age.

Must possess a valid Utah Driver's license.

Must complete a twelve (12) month introductory/orientation period as a prerequisite to this position.

Must successfully pass and maintain all requirements of criminal history background checks.

Must successfully complete pre-employment drug screening.

Use of personal vehicle may be required, in accordance with Grand County policy mileage is reimbursable.

4. Work Environment:

Hiking Trail Ambassador Position: Performs manual work. Work with medium to heavy weights with frequent pushing, pulling, lifting and/ or carrying that may be in difficult positions. Must be able to bend, reach, push, pull, squat climb grasp and lift 50 pounds to waist level. Work is performed outside primarily and conditions may include continuous exposure to dust, fumes, dampness, cold, heat, pollens and organic materials, insects, vibration shaking, bouncing and all types of weather conditions; works a varied work schedule including holidays, weekends, split shifts and evenings. May be stressful, busy and fast paced, with extensive public contact.

Mountain Biking Trail Ambassador Position: Performs manual work. Work with medium to heavy weights with frequent pushing, pulling, lifting and/ or carrying that may be in difficult positions. Must be able to bend, reach, push, pull, squat climb grasp and lift 50 pounds to waist level. Work is performed outside primarily and conditions may include continuous exposure to dust, fumes, dampness, cold, heat, pollens and organic materials, insects, vibration shaking, bouncing and all types of weather conditions; works a varied work schedule including holidays, weekends, split shifts and evenings. May be stressful, busy and fast paced, with extensive public contact.

Disclaimer: The above statements describe the general nature, level, and type of work performed by the incumbent(s) assigned to this classification. They are not intended to be an exhaustive list of all responsibilities, demands, and skills required of personnel so classified. Job descriptions are not intended to and do not imply or create any employment, compensation, or contract rights to any person or persons. Management reserves the right to add, delete, or modify any and/or all provisions of this description at any time as needed without notice. This job description supersedes earlier versions.

I _____ have reviewed the above job description. Date _____

(Employee)